Division of Health Care Facilities (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING B. WING 06/23/2010 TN1914 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **3025 FERNBROOK LANE** LAKESHORE HEARTLAND NASHVILLE, TN 37214 (X5) PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES COMPLETE DATE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) N 000 N 000 Initial Comments An annual Licensure survey and Complaint investigaiton #'s 24803, 25351, and 25464, were completed on June 21-23, 2010, at Lakeshore Heartland. No deficiencies were cited under 1200-8-6 Standards for Nursing Homes related to the Complaint investigations. 07/13/10 1. If appropriate criteria are met, a N 705 N 705 1200-8-6-.06(4)(cc) Basic Services registered nurse may make the determination and pronouncement (4) Nursing Services. of death of a resident. (cc) A registered nurse may make the actual 2. This rule will be followed for determination and pronouncement of death under deaths occurring within the facility the following circumstances: if a physician is not present. 3. The Director of Nursing will be 1. The deceased was a resident of a nursing responsible for ensuring that a home; registered nurse or a physician makes the determination and 2. The death was anticipated, and the attending pronouncement of death for physician or nursing home medical director has agreed in writing to sign the death certificate. residents who expire in the facility. Such agreement by the attending physician or 4. For the next 3 months, the nursing home medical director must be present Administrator will monitor the with the deceased at the place of death; medical record of all residents who expire in the facility to ensure that 3. The nurse is licensed by the state; and, proper determination and pronouncement of death has 4. The nurse is employed by the nursing home occurred. If no exceptions are in which the deceased resided. identified, this monitoring will cease. This Rule is not met as evidenced by: Based on medical record review and interview the facility failed to make the actual determination and pronouncement of death by a physician or registered nurse for one resident (#14) of sixteen residents reviewed. Division of Health Care Facilities (X6) DATE

LABORATORY DIRECTOR'S OF PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Administrator

STATE FORM

FORM APPROVED Division of Health Care Facilities STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING TN1914 06/23/2010 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3025 FERNBROOK LANE LAKESHORE HEARTLAND NASHVILLE, TN 37214 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X6) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) DATE CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY N 705 Continued From page 1 N 705 The findings included: Resident #14 was admitted to the facility on September 3, 2010, with diagnoses including, Cerebral Vascular Accident (stroke), Right Side Hemiplegia, Chronic Atrial Fibrillation, Diabetes Mellitis, Hypertension, and history of Breast Cancer with Mastectomy. Medical record review of advance directives. dated September 3, 2008, revealed "Do Not Resuscitate" and "Comfort Measures." Medical record review of a Licensed Practical Nurse (LPN)'s note, dated April 17, 2010, at 8:00 p.m., revealed the resident's son was notified of a decline in the resident's condition. Continued medical record review of a LPN nurse's note dated April 18, 2010 at 4:45 p.m., revealed "...Dr. Williams notified via telephone of resident without heart rate or respirations...orders received to release body to funeral home of choice ... " Medical record review of the LPN nurse's note dated April 18, 2010, at 5 P.M. revealed the resident's body was released to the crematorium without a registered nurse or physician pronouncing the resident's death. Interview with the Director of Nursing, on June 23, 2010, at 11:00 a.m., in the library, confirmed the facility failed to provide a physician or a registered nurse to pronounce the resident's death as required.

Division of Health Care Facilities

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